



QUALITY POLICY

SUPSONIK S. L. is an organization whose activity is the Design and Manufacturing of electrical and electronic equipment. Depending on the needs of the market and the demands of our clients, we seek solutions according to the premises that they present to us.


The continuity of our organization, the technological innovation applied to our products, the improvement of our processes and the commitment of our employees are the key elements of our strategy.

SUPSONIK Management is aware of the achievement of this strategy requires a reliable Management Model that boosts it up. Therefore, we manage its development through a Quality Management System in accordance with ISO 9001: 2015 standards based on the following principles:

- ✓ CUSTOMER SATISFACTION: Meeting the requirements offered to our customers and laboring to exceed their expectations, as well as strict compliance with legal requirements and other applicable requirements.
- ✓ FOCUS ON PROCESSES: Managing, controlling and developing effective processes and activities in the provision of services.
- ✓ CONTINUOUS IMPROVEMENT: Continuously improve processes and products as well as effective assignment of roles and responsibilities.
- ✓ COLLABORATION: Identifying collaborative/partner professionals and/or companies that support our growth.
- ✓ PROFESSIONALISM AND COMPETENCE: Training and sensitizing our employees technically in the skills that are required.

With the definition of this Policy, Supsonik Management specifies its commitment to customers and other parties, as well as its permanent desire for continuity based on continuous improvement. Furthermore, this commitment affects the entire organization. All people accept this commitment and their responsibility to comply with the established requirements and to participate in the improvement actively.

Management undertakes to provide all the necessary resources in terms of means of production and facilities, as well as for the preparation of the human resources.

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Sondika, 30th September 2022